

Information Technology Department Customer Services Division

Password:

customer-centric

....Hear what ITD Customers have to say...

"...appreciated the courtesy shown to me when I called."

....Adams County Schools, Hettinger

"Wonderful services. Thank you for past and future services."

....Cass County Auditor, Fargo

"Thank you for your outstanding help in resolving our problem. ITD personnel are great to work with & very understanding."

....Richardton-Taylor Public School, Taylor

"...quickly understood the problem. Came up with a solution and made sure that I was satisfied with the answer."

....Public Service Commission, Bismarck

"The service was very prompt, courteous and efficient."

....Dunn county Schools, Halliday

"ITD staff is always courteous and timely."

....Central Services, Bismarck

"...usual outstanding job.."

....Game and Fish Department, Bismarck

"...great customer service. Thank you."

....Veterans Affairs, Fargo

"I received a call back within ½ hr. That is what I call service. Thank you for being so prompt"

....Department of Health, Bismarck

"...very prompt response to our phone issue. Thank you!"

.... Developmental Center, Grafton

"....back on track in a matter of minutes and very polite. Cannot say enough on the great job these people do for us. Thank you for being there for us!"

.....Department of Corrections & Rehabilitation, Bismarck

"Thank you for being so efficient and getting things resolved immediately."

....Sioux Count Auditor, Fort Yates

"...very knowledgeable, responds quickly, and always does it with a smile."

...Information Technology Dept., Bis

"Everything went very smooth, Thank you."

...Ward County – Social Services, Minot

"...very nice and walked me through all of the steps. Great professionalism."

...Southeast Human Service Center, Fargo



Incident Management Survey Comments (July, 2006)